

**217 Ridley Lane
Decatur, GA 30030**

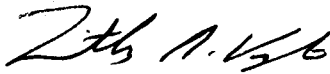
To Whom It May Concern:

I would like to take this opportunity to commend METRO Home Improvement, Inc. for helping me out with a rather unique situation. Their professionalism during the project speaks volumes.

Originally, I had planned to have vinyl siding installed on my house. During the progress of the project, an unfortunate dispute with my homeowner's association occurred. At this time, with 70% of the project completed, I was forced to have the vinyl siding removed. METRO was highly supportive during this very difficult time. The settlement of my contract was equitable and fair, and probably resulted in no better than a break-even situation for METRO. Regardless, they still came and installed a gutter system and leaf filter without complaint.

METRO did the right thing and helped me out. This is customer service at its finest. In closing, I would say that if you have determined that vinyl siding is right for you, METRO Home Improvement are the experts. Hands down, they knew the vinyl siding alternatives better than any of their competitors. They really do view their job as consultants, not trying to push one more expensive alternative on their customers over others. They provide you with a thorough explanation of all of your alternatives and then let you decide. They answered all of my questions about the products and the installation process. I would highly recommend METRO without reservation.

Regards,



Timothy Vojta